

## Information Clause for Customers of Schulke CZ, s.r.o. of 22/05/2018

Dear Customer,

The Regulation of the European Parliament and Council (EU) 2016/679 of 27 April 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and on repealing Directive 95/46/EC (hereinafter “GDPR”) becomes effective on 25<sup>th</sup> May 2018.

We would like to inform you on how we process your personal data in our Company and of the rules under which data processing will be performed after 25<sup>th</sup> May 2018.

We would kindly like to ask you to acquaint yourselves with the information provided below.

### Who will administer your data?

The administrator of your data will be Schulke CZ, s.r.o., based in Bohumín, Lidická 445, Company ID: 24301779, Tax ID: CZ24301779, File No. C 61667, managed by the Regional Court in Ostrava, hereinafter the Personal Data Administrator.

If you would like to contact us in relation to personal data processing, please, send your inquiry to our e-mail address: [schulkecz@schuelke.com](mailto:schulkecz@schuelke.com), or contact us by telephone: 558 320 260.

### For what purpose is your data processed?

Your data will be processed for the purpose of fulfilment of orders, orders arising from sales and purchase contracts, purchase offers, contracts on the delivery of goods and services, and our lawful interests, in particular:

- a) Processing your data with the aim to fulfil the order, including the information on its status,
- b) Processing your data for solving complaints,
- c) Processing your data with the aim to introduce procedures for suspending and recalling products from the market,
- d) Processing your data for the purpose of distributing safety data sheets and product sheets,
- e) Processing your data in order to meet the liability to report adverse effects of pharmaceuticals and medical devices,
- f) Processing your data to perform customer satisfaction surveys and after-sale monitoring of medical devices,
- g) Processing your data for internal sales analysis,
- h) Processing your data to manage receivables,
- i) Processing your data with the aim to participate in public tenders,
- j) Processing your data with the aim to provide commercial information to you, such as sales promotion, offers, pricelists,
- k) Processing your data for marketing purposes, to informing you of our products, inovations and conferences we participate in.

Schulke CZ, s.r.o.

Lidická 445 | 735 81 Bohumín, Czech Republic, Company ID: 24301779, Tax ID: CZ24301779, [schulkecz@schuelke.com](mailto:schulkecz@schuelke.com), [www.schulke.cz](http://www.schulke.cz)

Customer Service: Tel. +420 558 320 260; Info: +420 558 320 260

## **What is the legal basis for processing your data?**

We will only process your data in compliance with the valid legal regulations under Art. 6, Section 1, Letter b) – f) and under Art. 6, Section 1, Letter a) – on the basis of your consent with receiving commercial offers, information on sales promotions newsletters, marketing information and product information.

## **Who will be your data forwarded to?**

Your data may be forwarded to other subjects that will process the data on our behalf, such as marketing agencies, auditors, sub-suppliers for our services, namely courier companies, subjects providing postal services, IT solutions suppliers, debt collection companies, legal representatives and subjects authorised to access your data on the basis of legal regulations, such as police authorities, courts, debt collection companies – only when they request the information based on relevant legal foundations.

## **What are your rights?**

You have the right to request access to your data, as well as to request a correction, erasure or restriction of data processing, and data transferability in cases specified in the GDPR provisions. You can withdraw your consent to your data processing without affecting the legitimacy of processing that has been done based on your consent prior to its withdrawal.

You have the right to submit a complaint to the supervisory authority, such as the Office for Personal Data Protection.

## **How long will your data be processed for?**

Your personal data acquired for the purpose of sending commercial and marketing information will be stored and processed until you withdraw your consent with their processing, or until you submit the request for erasure or restriction of processing, or until you submit an objection to processing, as well as the request for data transfer.

Your personal data will be processed voluntarily and will be processed only when it is necessary to perform the objectives specified above, or until you explicitly request that the termination or erasure of data processing in writing.